

School Vouchers > Parent FAQs

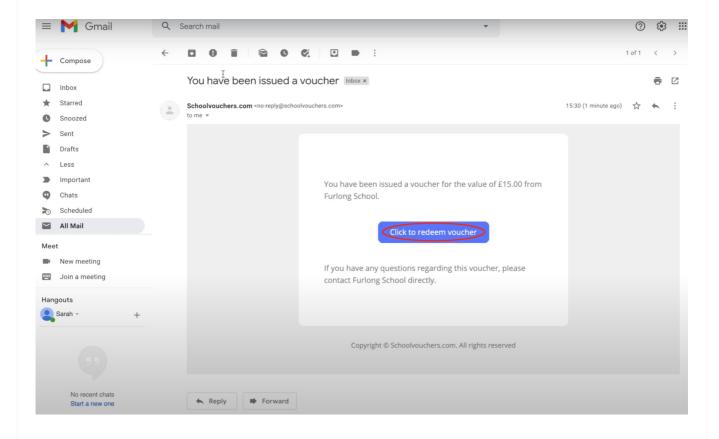
# How to access your voucher (step by step instructions)

November 3 2020

## Step 1

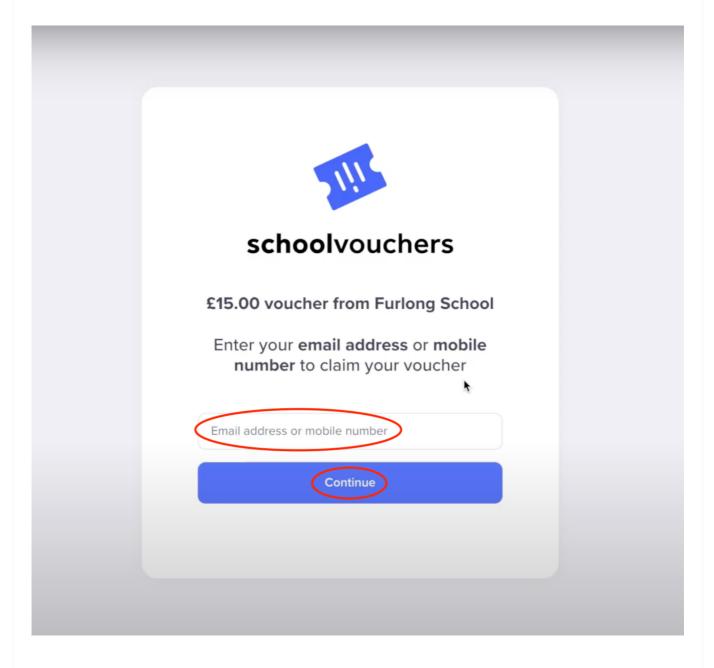
You will receive an email to say that you have been issued a voucher, please

'Click to redeem voucher'.

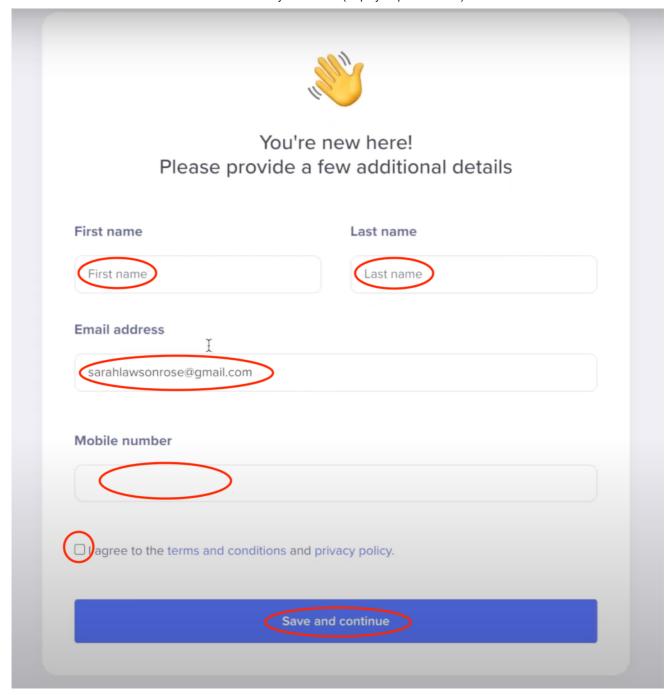


### Step 2

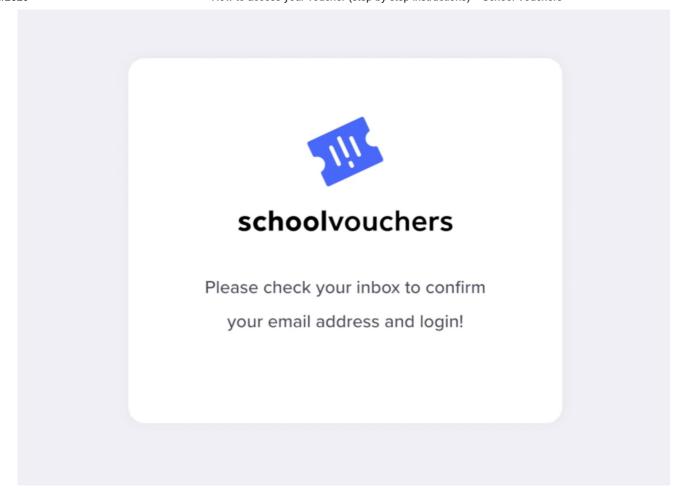
When you click on the link, you will be taken to the following page, please **enter either your email address or phone number** then press **'continue'**.



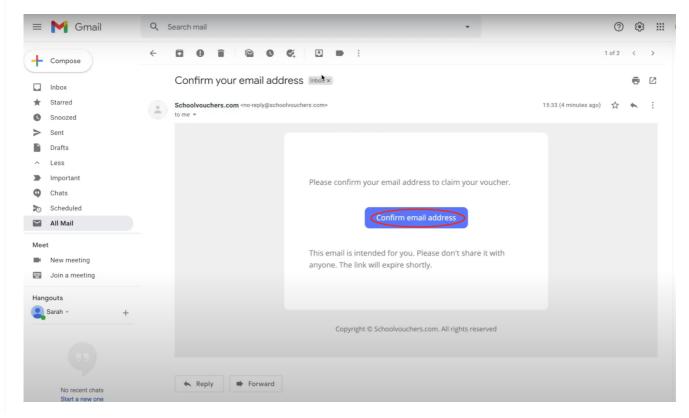
You will then be taken to the following page to create your account. Please **enter your details** then **tick the terms and conditions** box before pressing **'continue'**.



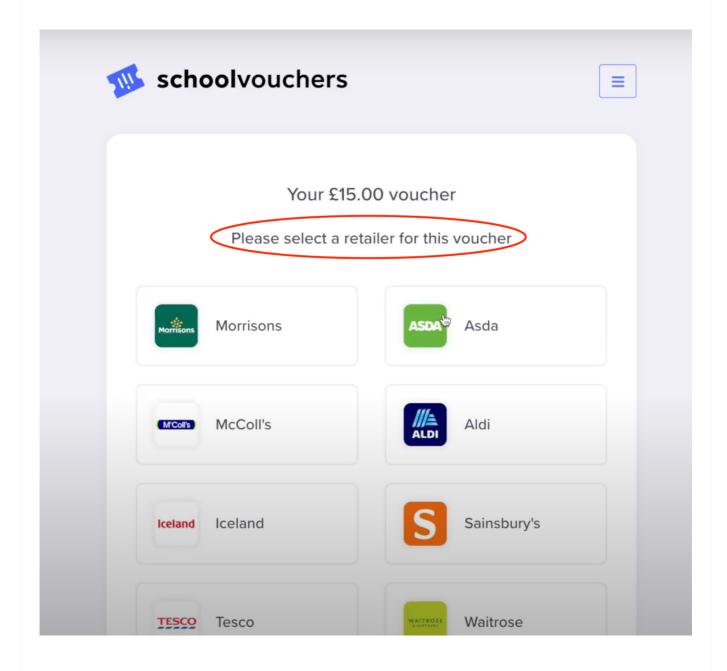
You will then be asked to check your inbox to confirm your email address.



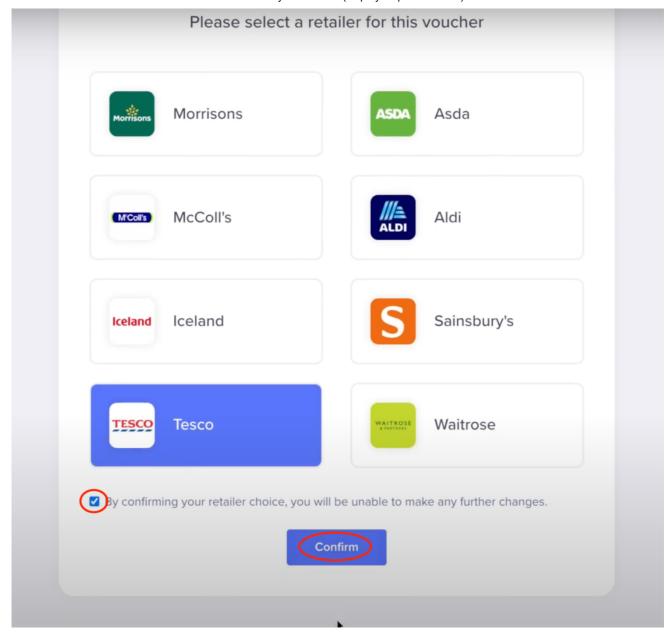
Once you have received the email, please press 'confirm email address'.



You can now select the retailer you wish to receive a voucher for.

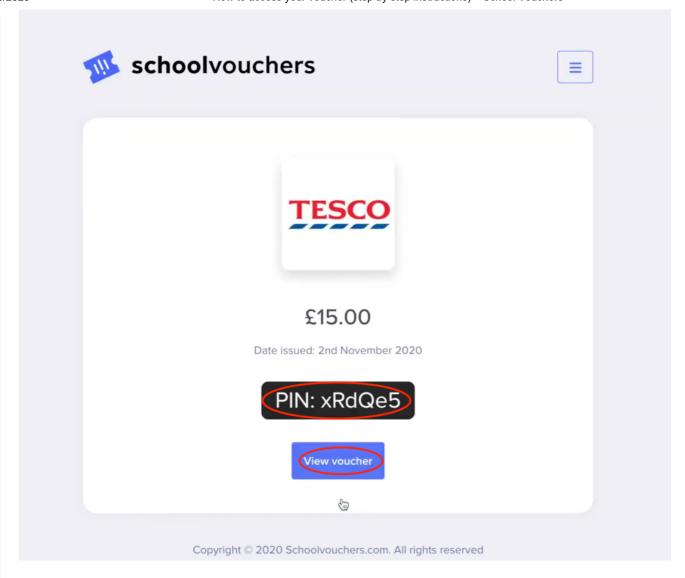


Once selected, scroll down and tick the box to confirm the choice, then press 'confirm'.

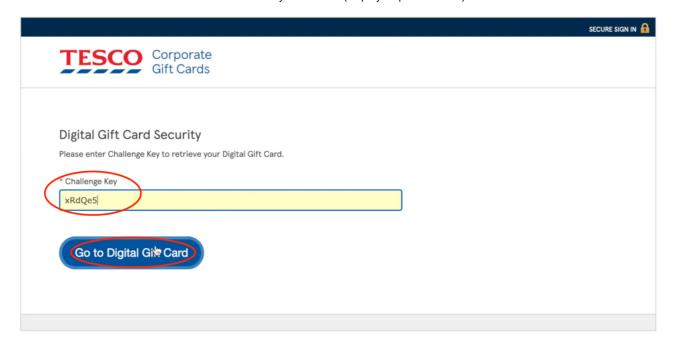


Once confirmed, Please copy the pin and press 'view voucher'.

Please note: If you selected Asda or Morrisons as your retailer, you will need to wait until we email you when the voucher is ready. All other retailers give you instant access to your voucher.



If the voucher requires a 'pin' or 'challenge key' - you will need to paste this from the previous page then press 'Go to Digital Gift Card'.





# You can now access your voucher and can spend it.



#### Your Tesco digital gift card.



One card, thousands of choices.





Gift card value: £15.00 GBP

Please keep your Digital Gift Card number secure. Your card number is unique and the total value can only be redeemed once.

#### **Spending in store**

- You can spend your Tesco Digital Gift Card at any UK Tesco Store
- You cannot redeem your Digital Gift Card in Tesco petrol stations
- To spend in store, simply print it out and present at the till with the barcode clearly visible

#### **Redemption info**

- Please present your printed Tesco Digital Gift Card at the till. The barcode should be clearly printed and visible to the Tesco colleague. If using your mobile device, you will be asked to present the barcode to the scanner by the Tesco colleague.
- If the barcode does not scan then a Tesco colleague can manually input the Digital Gift Card number (19 digits) and pin (4 digits) which will be located above the barcode.
- If this does not work then the Tesco Digital Gift Card will require manual authorisation. Please go to the customer service desk for further help and information.

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Free School Meal voucher FAQ's

How to access your voucher

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Does my school offer free school meal vouchers through schoolvouchers.com?
How can I view my previous vouchers?

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#### **CONTACTS**

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