



5 March 2020

Dear Parents/Carers,

Coronavirus COVID-19

Helpline

The Department for Education have launched a helpline to answer any questions about COVID-19:

Phone: 0800 046 8687

Email: DfE.coronavirushelpline@education.gov.uk

Opening hours: 8am to 6pm (Monday to Friday)

The importance of hygiene

Personal hygiene is the most important way we can tackle COVID-19, please help us in sharing simple and effective hand hygiene messages.

Please can you re-iterate the message from Public Health at home that the most important thing we can do is wash our hands regularly using soap and water. Students will be reminded in tutor time to wash their hands after going to the toilet and in addition the guidance also says you should wash hands when you arrive in school, after PE and before eating. When you get home at the end of the day wash your hands again.

Media Enquiries

The Academy will maintain communications to parents/carers regarding Coronavirus COVID-19. If at any point you may be contacted by the media, we ask that you refer them to Public Health Dorset or The Academy directly. The spread of misinformation can be harmful and cause unnecessary panic within the community.

The Academy has added a page to the website for information about Coronavirus COVID-19: [https://www.thebourneacademy.com/page/?title=Coronavirus+COVID-19&pid=162&action=saved](https://www.thebourneacademy.com/page/?title=Coronavirus+COVID%2D19&pid=162&action=saved)

Further information can be found on the Government website: <https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>

Kind regards

The Bourne Academy

Principal: Mr Mark Avoth

The Bourne Academy, Hadow Road, Bournemouth, BH10 5HS | Tel. 01202 528554 | admin@thebourneacademy.com

www.thebourneacademy.com |  [@BourneAcademy](https://twitter.com/BourneAcademy)

The Bourne Academy is a charitable company registered in England under Company no. 07148158
Registered office: Hadow Road, Bournemouth, Dorset, BH10 5HS