



THE BOURNE ACADEMY

5 May 2020

Dear All,

As you are aware another distribution of the e-codes to be redeemed for supermarket vouchers was due to be delivered by Edenred, on behalf of the Academy yesterday, Monday 4th May.

The Academy's order for this delivery was uploaded onto the Edenred ordering system last Wednesday and was approved and paid for at that time.

However, Edenred have still not processed this order and therefore the expected delivery of the e-codes yesterday has not yet occurred. I can only apologise for this delay as I appreciate that this could be causing some anxiety at this time. I am contacting Edenred to get an update on when this order will be processed by them and will keep you updated.

Kind regards

Catherine Turner

Business Director