

Q1 How well do we provide a clean, safe and pleasant environment for your children?

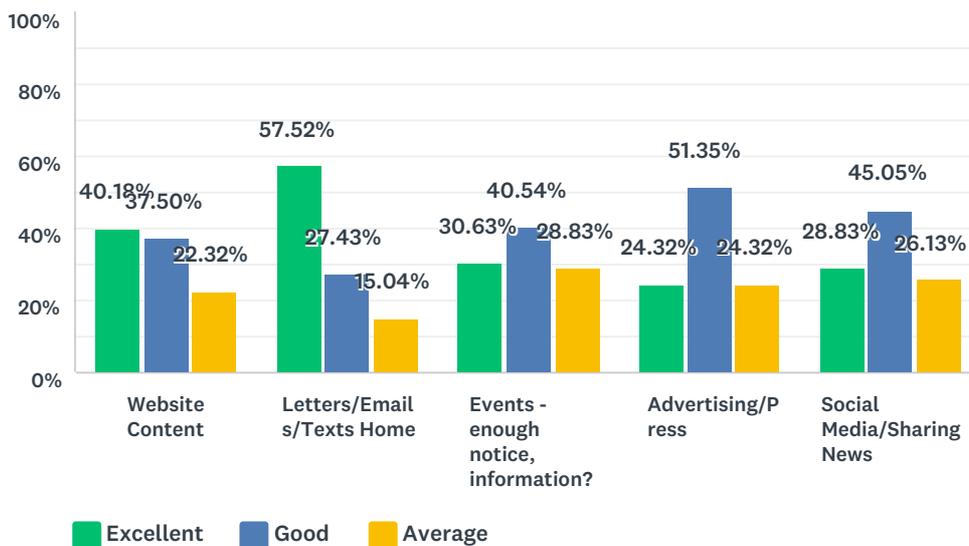
Answered: 113 Skipped: 0



	EXCELLENT	GOOD	AVERAGE	TOTAL RESPONDENTS
Cleanliness	67.86% 76	27.68% 31	4.46% 5	112
Safety	62.50% 70	32.14% 36	6.25% 7	112
Fit for purpose	64.60% 73	30.97% 35	4.42% 5	113
Good condition	67.57% 75	28.83% 32	3.60% 4	111

Q2 How good are we at communicating with you in the following ways?

Answered: 113 Skipped: 0



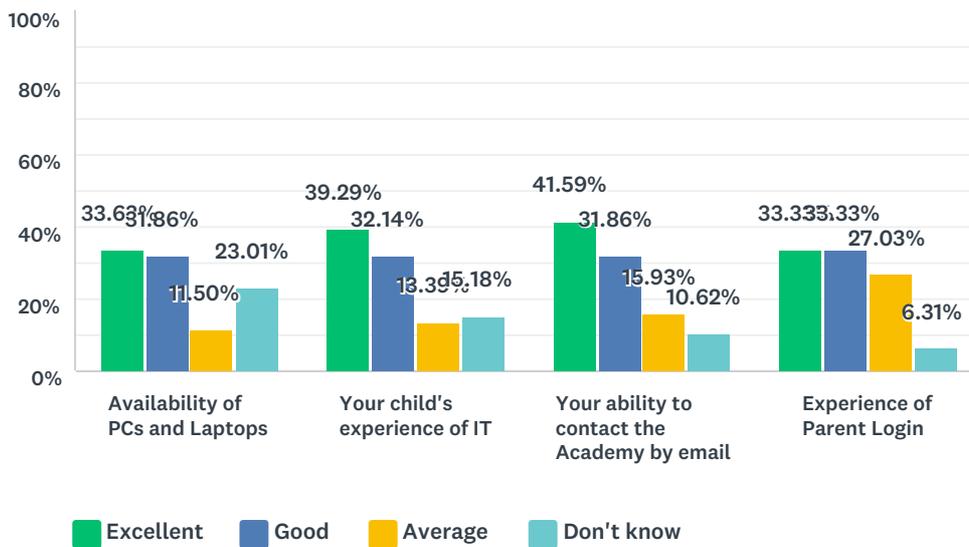
	EXCELLENT	GOOD	AVERAGE	TOTAL
Website Content	40.18% 45	37.50% 42	22.32% 25	112

2017/18 - How well do we support you, as parents, at The Bourne Academy?

Letters/Emails/Texts Home	57.52% 65	27.43% 31	15.04% 17	113
Events - enough notice, information?	30.63% 34	40.54% 45	28.83% 32	111
Advertising/Press	24.32% 27	51.35% 57	24.32% 27	111
Social Media/Sharing News	28.83% 32	45.05% 50	26.13% 29	111

Q3 How well do we support your child with computers and IT, both in school and at home?

Answered: 113 Skipped: 0

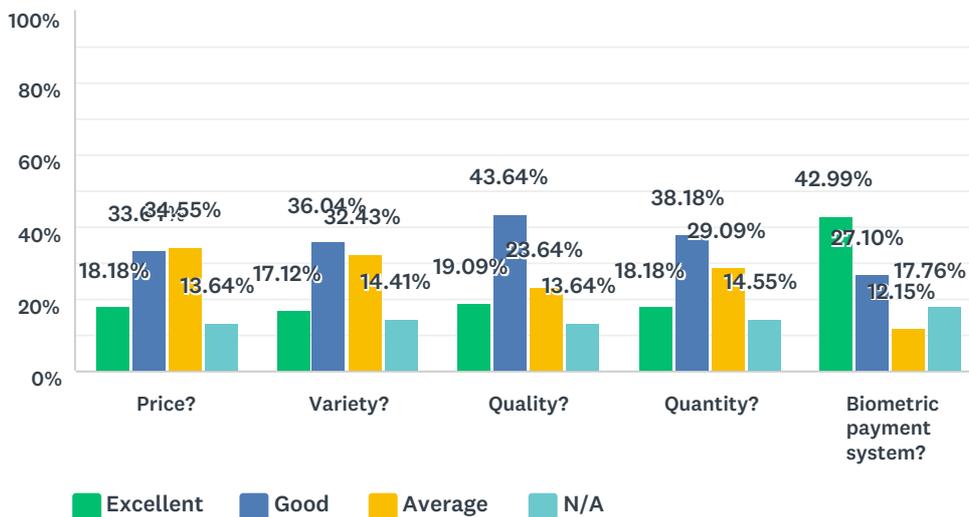


	EXCELLENT	GOOD	AVERAGE	DON'T KNOW	TOTAL
Availability of PCs and Laptops	33.63% 38	31.86% 36	11.50% 13	23.01% 26	113
Your child's experience of IT	39.29% 44	32.14% 36	13.39% 15	15.18% 17	112
Your ability to contact the Academy by email	41.59% 47	31.86% 36	15.93% 18	10.62% 12	113
Experience of Parent Login	33.33% 37	33.33% 37	27.03% 30	6.31% 7	111

Q4 From what you learn from your child, what do you think of the catering here at the Academy?

Answered: 111 Skipped: 2

2017/18 - How well do we support you, as parents, at The Bourne Academy?



	EXCELLENT	GOOD	AVERAGE	N/A	TOTAL	WEIGHTED AVERAGE
Price?	18.18% 20	33.64% 37	34.55% 38	13.64% 15	110	2.19
Variety?	17.12% 19	36.04% 40	32.43% 36	14.41% 16	111	2.18
Quality?	19.09% 21	43.64% 48	23.64% 26	13.64% 15	110	2.05
Quantity?	18.18% 20	38.18% 42	29.09% 32	14.55% 16	110	2.13
Biometric payment system?	42.99% 46	27.10% 29	12.15% 13	17.76% 19	107	1.63

Q5 Is there any additional help we can offer you in any of the following areas?

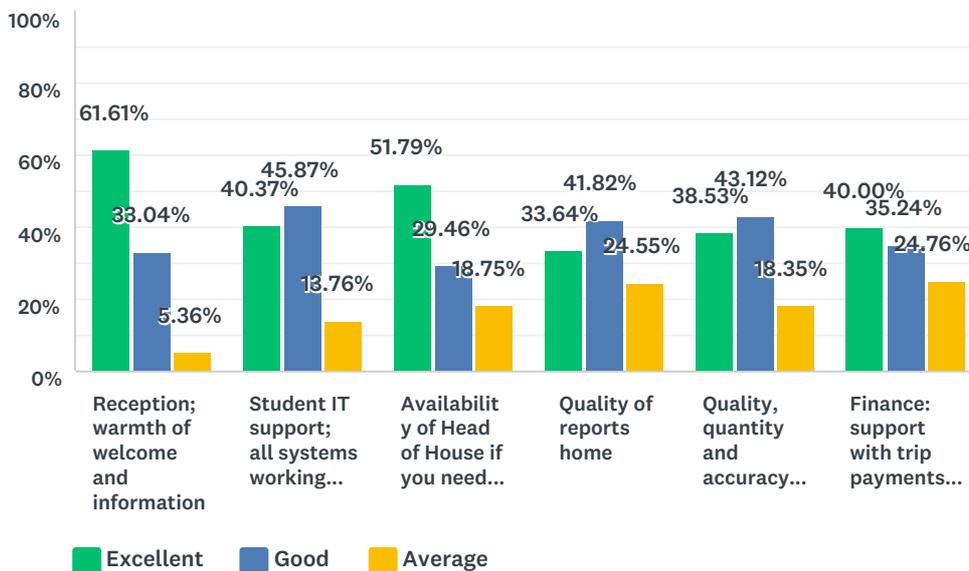
Answered: 113 Skipped: 0

ANSWER CHOICES	RESPONSES
Finance?	74.34% 84
Admissions?	63.72% 72
Communication?	70.80% 80
Attendance?	65.49% 74
Exams/Homework?	69.91% 79
Trips?	74.34% 84
Other?	66.37% 75

Q6 Can you comment on the following things we do to support your child at school?

Answered: 113 Skipped: 0

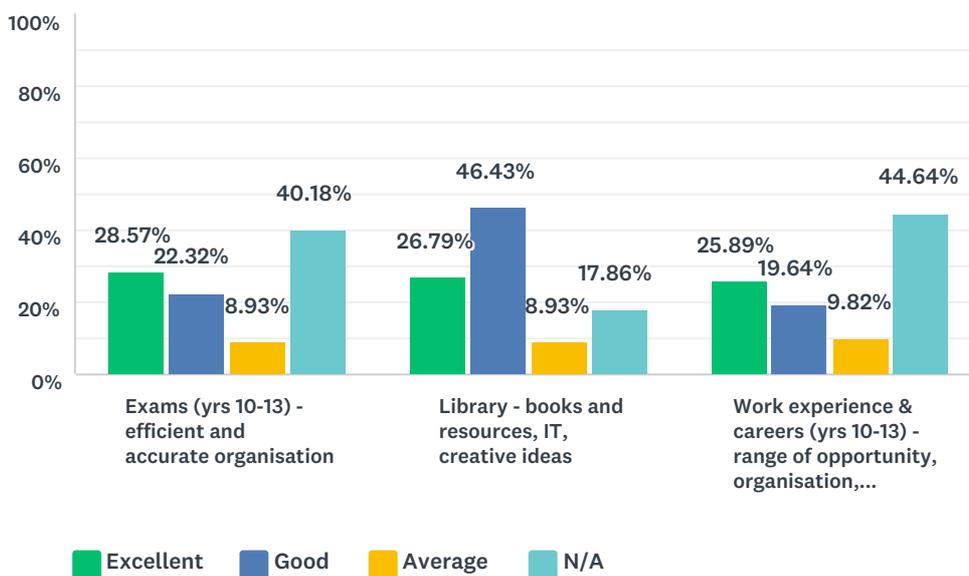
2017/18 - How well do we support you, as parents, at The Bourne Academy?



	EXCELLENT	GOOD	AVERAGE	TOTAL
Reception; warmth of welcome and information	61.61% 69	33.04% 37	5.36% 6	112
Student IT support; all systems working accurately/on time	40.37% 44	45.87% 50	13.76% 15	109
Availability of Head of House if you need them	51.79% 58	29.46% 33	18.75% 21	112
Quality of reports home	33.64% 37	41.82% 46	24.55% 27	110
Quality, quantity and accuracy of our information to you	38.53% 42	43.12% 47	18.35% 20	109
Finance: support with trip payments/other financial issues	40.00% 42	35.24% 37	24.76% 26	105

Q7 As far as you know, how well do we support your child's wider learning and development?

Answered: 113 Skipped: 0



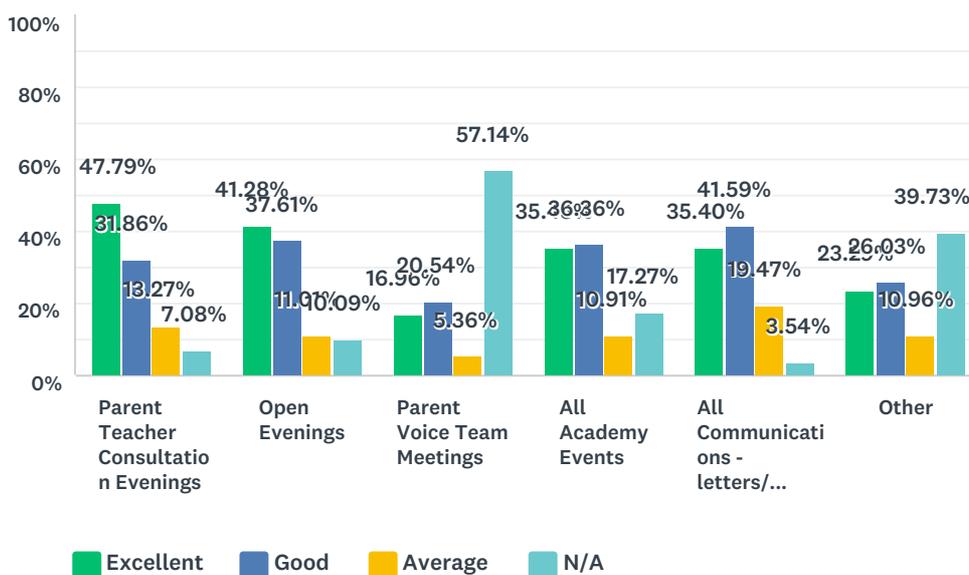
	EXCELLENT	GOOD	AVERAGE	N/A	TOTAL
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2017/18 - How well do we support you, as parents, at The Bourne Academy?

Exams (yrs 10-13) - efficient and accurate organisation	28.57%	22.32%	8.93%	40.18%	112
	32	25	10	45	
Library - books and resources, IT, creative ideas	26.79%	46.43%	8.93%	17.86%	112
	30	52	10	20	
Work experience & careers (yrs 10-13) - range of opportunity, organisation, inspiring enough?	25.89%	19.64%	9.82%	44.64%	112
	29	22	11	50	

Q8 The Academy endeavours to engage with parents regularly for positive feedback and greater involvement. To help us improve, please rank the following :

Answered: 113 Skipped: 0



	EXCELLENT	GOOD	AVERAGE	N/A	TOTAL
Parent Teacher Consultation Evenings	47.79%	31.86%	13.27%	7.08%	113
	54	36	15	8	
Open Evenings	41.28%	37.61%	11.01%	10.09%	109
	45	41	12	11	
Parent Voice Team Meetings	16.96%	20.54%	5.36%	57.14%	112
	19	23	6	64	
All Academy Events	35.45%	36.36%	10.91%	17.27%	110
	39	40	12	19	
All Communications - letters/emails/texts/website/newsletter	35.40%	41.59%	19.47%	3.54%	113
	40	47	22	4	
Other	23.29%	26.03%	10.96%	39.73%	73
	17	19	8	29	

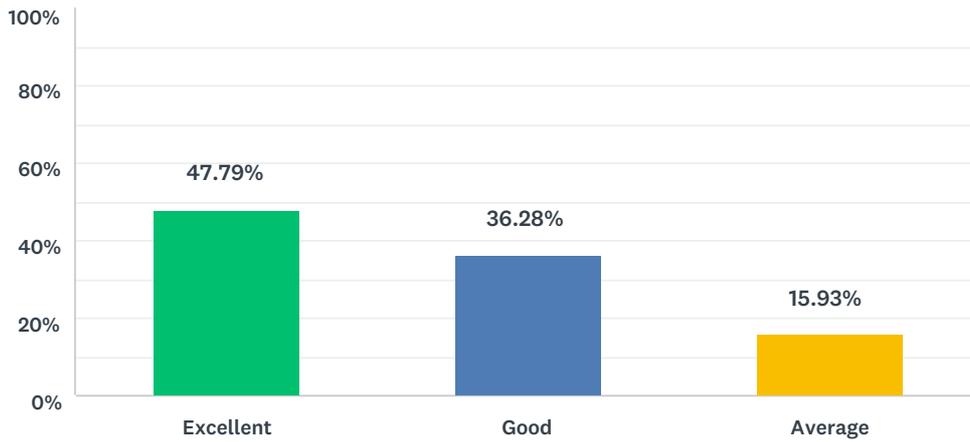
Q9 Do you have any overall comments or suggestions for improving our support service to you?

Answered: 27 Skipped: 86

Q10 How would you rate the non-teaching and office support you and your child receives from the Academy?

2017/18 - How well do we support you, as parents, at The Bourne Academy?

Answered: 113 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	47.79%	54
Good	36.28%	41
Average	15.93%	18
TOTAL		113

**Q11 Are you able to further support The Bourne Academy in any way?
(e.g. by providing supplies, contacts, time, skills, speakers, 6th form mentoring or funding)**

Answered: 21 Skipped: 92