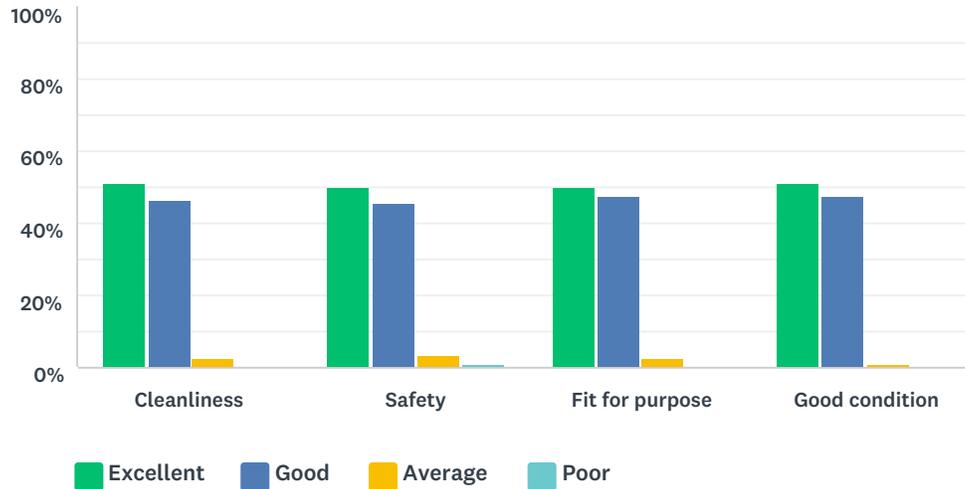


## Q1 How well do we provide a clean, safe and pleasant environment for your children?

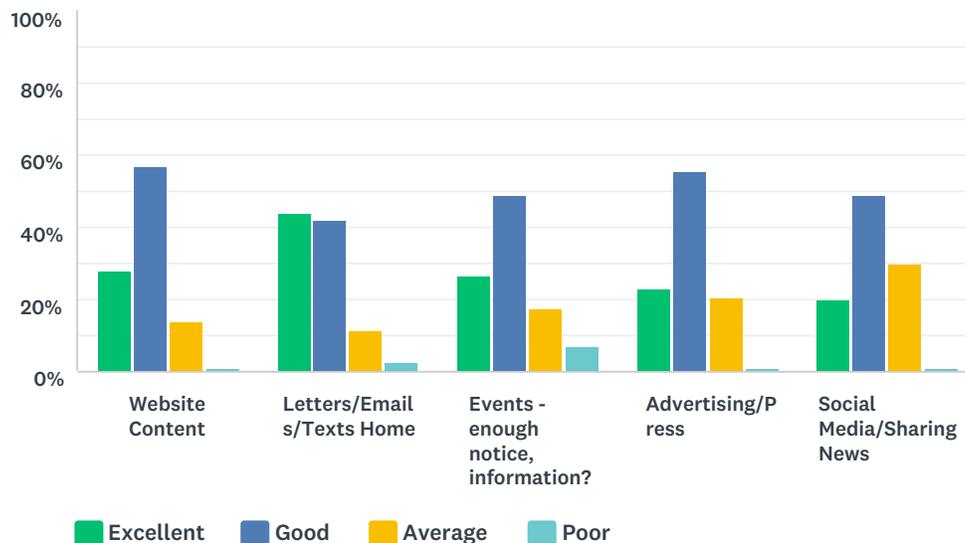
Answered: 86 Skipped: 0



	EXCELLENT	GOOD	AVERAGE	POOR	TOTAL RESPONDENTS
Cleanliness	51.16% 44	46.51% 40	2.33% 2	0.00% 0	86
Safety	50.00% 43	45.35% 39	3.49% 3	1.16% 1	86
Fit for purpose	50.00% 43	47.67% 41	2.33% 2	0.00% 0	86
Good condition	51.19% 43	47.62% 40	1.19% 1	0.00% 0	84

## Q2 How good are we at communicating with you in the following ways?

Answered: 86 Skipped: 0

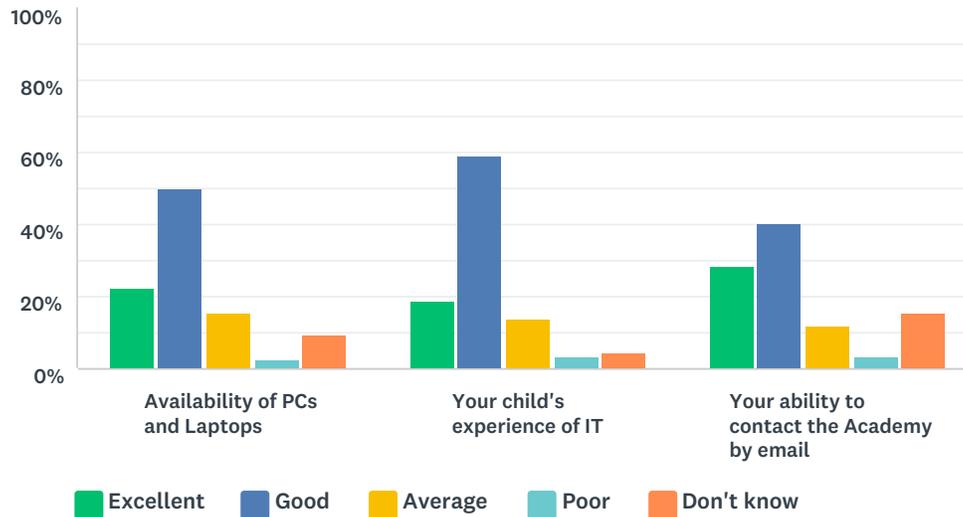


2016/17 - How well do we support you, as parents, at The Bourne Academy?

	EXCELLENT	GOOD	AVERAGE	POOR	TOTAL
Website Content	27.91% 24	56.98% 49	13.95% 12	1.16% 1	86
Letters/Emails/Texts Home	44.19% 38	41.86% 36	11.63% 10	2.33% 2	86
Events - enough notice, information?	26.74% 23	48.84% 42	17.44% 15	6.98% 6	86
Advertising/Press	22.89% 19	55.42% 46	20.48% 17	1.20% 1	83
Social Media/Sharing News	20.24% 17	48.81% 41	29.76% 25	1.19% 1	84

**Q3 How well do we support your child with computers and IT, both in school and at home? (Parent Login through the website will be available from September 2017)**

Answered: 86 Skipped: 0

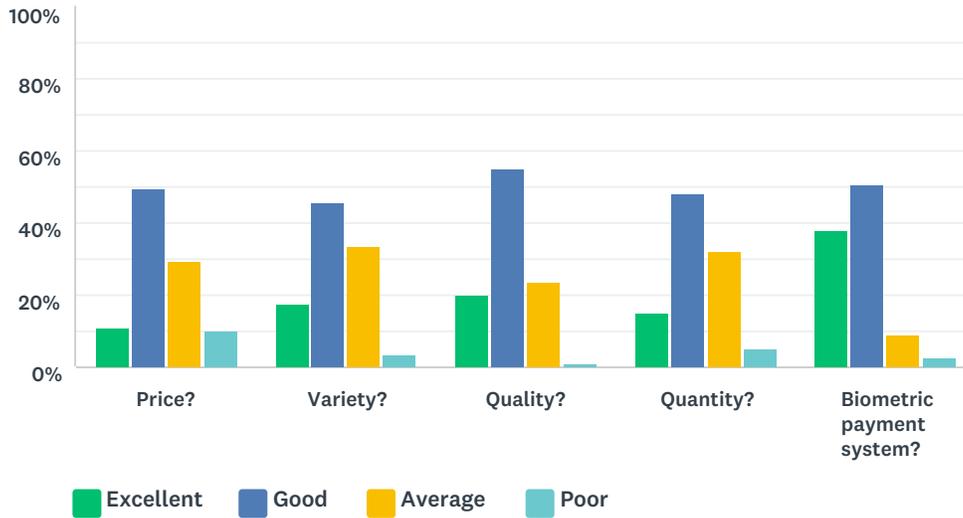


	EXCELLENT	GOOD	AVERAGE	POOR	DON'T KNOW	TOTAL
Availability of PCs and Laptops	22.62% 19	50.00% 42	15.48% 13	2.38% 2	9.52% 8	84
Your child's experience of IT	18.82% 16	58.82% 50	14.12% 12	3.53% 3	4.71% 4	85
Your ability to contact the Academy by email	28.57% 24	40.48% 34	11.90% 10	3.57% 3	15.48% 13	84

**Q4 From what you learn from your child, what do you think of the catering here at the Academy?**

Answered: 81 Skipped: 5

2016/17 - How well do we support you, as parents, at The Bourne Academy?



	EXCELLENT	GOOD	AVERAGE	POOR	TOTAL	WEIGHTED AVERAGE
Price?	11.11% 9	49.38% 40	29.63% 24	9.88% 8	81	2.38
Variety?	17.28% 14	45.68% 37	33.33% 27	3.70% 3	81	2.23
Quality?	20.00% 16	55.00% 44	23.75% 19	1.25% 1	80	2.06
Quantity?	14.81% 12	48.15% 39	32.10% 26	4.94% 4	81	2.27
Biometric payment system?	37.97% 30	50.63% 40	8.86% 7	2.53% 2	79	1.76

**Q5 Is there any additional help we can offer you in any of the following areas?**

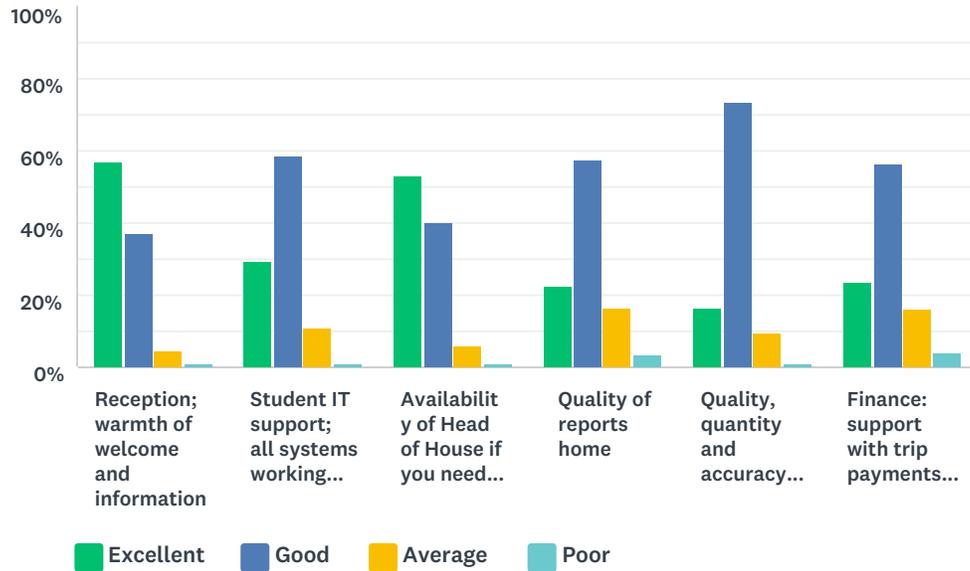
Answered: 86 Skipped: 0

ANSWER CHOICES	RESPONSES
Finance?	74.42% 64
Admissions?	67.44% 58
Communication?	68.60% 59
Attendance?	69.77% 60
Exams/Homework?	74.42% 64
Trips?	73.26% 63
Other?	70.93% 61

**Q6 Can you comment on the following things we do to support your child at school?**

Answered: 86 Skipped: 0

2016/17 - How well do we support you, as parents, at The Bourne Academy?

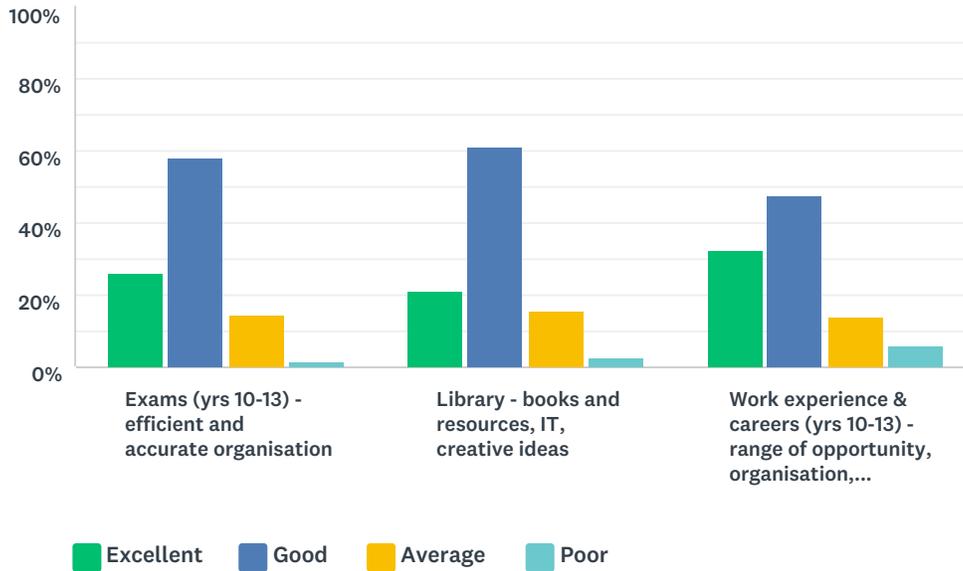


	EXCELLENT	GOOD	AVERAGE	POOR	TOTAL
Reception; warmth of welcome and information	56.98% 49	37.21% 32	4.65% 4	1.16% 1	86
Student IT support; all systems working accurately/on time	29.27% 24	58.54% 48	10.98% 9	1.22% 1	82
Availability of Head of House if you need them	53.01% 44	39.76% 33	6.02% 5	1.20% 1	83
Quality of reports home	22.35% 19	57.65% 49	16.47% 14	3.53% 3	85
Quality, quantity and accuracy of our information to you	16.28% 14	73.26% 63	9.30% 8	1.16% 1	86
Finance: support with trip payments/other financial issues	23.68% 18	56.58% 43	15.79% 12	3.95% 3	76

Q7 As far as you know, how well do we support your child's wider learning and development?

Answered: 86 Skipped: 0

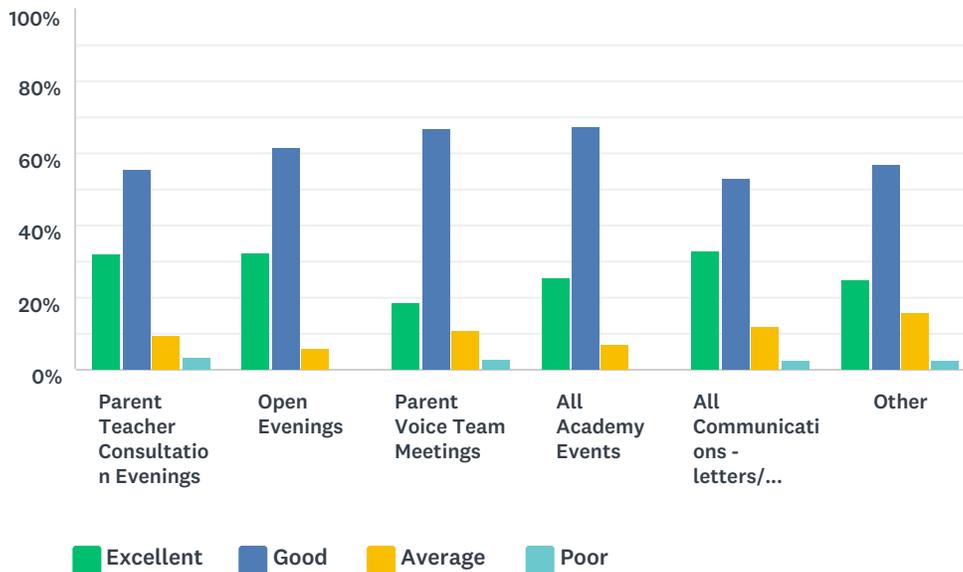
2016/17 - How well do we support you, as parents, at The Bourne Academy?



	EXCELLENT	GOOD	AVERAGE	POOR	TOTAL
Exams (yrs 10-13) - efficient and accurate organisation	26.09% 18	57.97% 40	14.49% 10	1.45% 1	69
Library - books and resources, IT, creative ideas	21.18% 18	61.18% 52	15.29% 13	2.35% 2	85
Work experience & careers (yrs 10-13) - range of opportunity, organisation, inspiring enough?	32.31% 21	47.69% 31	13.85% 9	6.15% 4	65

**Q8 The Academy endeavours to engage with parents regularly for positive feedback and greater involvement. To help us improve, please rank the following :**

Answered: 86 Skipped: 0



	EXCELLENT	GOOD	AVERAGE	POOR	TOTAL
Parent Teacher Consultation Evenings	31.76% 27	55.29% 47	9.41% 8	3.53% 3	85

2016/17 - How well do we support you, as parents, at The Bourne Academy?

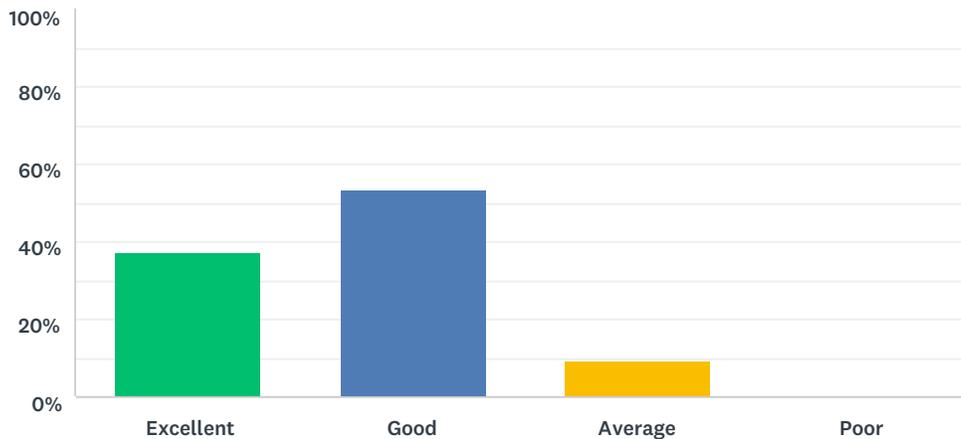
Open Evenings	32.50%	61.25%	6.25%	0.00%	80
	26	49	5	0	
Parent Voice Team Meetings	18.75%	67.19%	10.94%	3.13%	64
	12	43	7	2	
All Academy Events	25.30%	67.47%	7.23%	0.00%	83
	21	56	6	0	
All Communications - letters/emails/texts/website/newsletter	32.94%	52.94%	11.76%	2.35%	85
	28	45	10	2	
Other	25.00%	56.82%	15.91%	2.27%	44
	11	25	7	1	

Q9 Do you have any overall comments or suggestions for improving our support service to you?

Answered: 18 Skipped: 68

Q10 How would you rate the non-teaching and office support you and your child receives from the Academy?

Answered: 86 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	37.21%	32
Good	53.49%	46
Average	9.30%	8
Poor	0.00%	0
<b>TOTAL</b>		<b>86</b>

Q11 Are you able to further support The Bourne Academy in any way? (e.g. by providing supplies, contacts, time, skills, speakers, 6th form mentoring or funding)

Answered: 7 Skipped: 79

2016/17 - How well do we support you, as parents, at The Bourne Academy?